

FRANKLY  
AMSTERDAM





3301

## AT EASE

Available as	Rug, wall-to-wall, runner
Design	Frankly Amsterdam
Size	Any size possible
Weight	6000 gr/m <sup>2</sup>
Height	35 mm (standard) or custom height
Technique	Hand tufted
Colors	10 Standard + 220 uni + any custom color
Color design	Christiane Müller
Material	50% Eucalyptus 50% wool
Advantages	+ any size and shape possible + possibility to create your own mix color out of 220 uni colors (see Eucalyptus box & wool box) + custom colors can be lab-dyed on request (ask about the terms and possibilities) + suitable for residential as well as soft contract

At Ease is one of those friends we would all like to have. Easy going, level-headed. Never asking too much attention, but always there when you need them. A bare necessity in all lives, and all interiors. A classic high pile with a playful, yet elegant twist.

In addition to the 10 colors in our standard collection, we can provide you with any desired mix of colors. We have 220 colors to choose from! The rugs are handmade to measure, in any shape, size, height or color you desire.



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## CARE INSTRUCTIONS

- We advise you to **vacuum** the rug once or twice a week with a normal (upright or cylinder) vacuum cleaner but without the brush or beater bar engaged. Rugs with a high pile need to be vacuumed even more often.
- Do not use a vacuumer with a rotating brush, this will damage the yarn.
- Rugs made from natural materials are subject to some **pilling** during the first few months. This is a common characteristic of natural cut fibers and will disappear after 3 or 4 months of normal use.
- A dry environment can result in extra pilling of the yarn. A **humidity** between 50-70% will benefit the lifecycle of your rug.
- In order to avoid '**regular use marks**', we advise you to turn the rug every once in a while.
- **Wet stains** need to be removed immediately, before the yarn absorbs the fluid. Absorb the stain using a strong absorbing paper (like kitchen paper). Do not, in any case, rub or put pressure on the rug when wet. This can damage the fibers and the structure of the rug.
- **Light stains** can safely be treated with JAMES cleaning agents, which have been successfully tested on our products. Please follow the instructions of the JAMES staindisc, also shown on our site. We can not guarantee safe use of cleaning agents by any other brand, since they have not been tested.

- Please do not use highly acidic cleaning agents to remove stains from your rug. This will cause discoloration of the yarn.
- In case of **heavy staining** or transferred dirt, we advise you to always have your rug drycleaned by a specialist in rug cleaning. Please state clearly that this rug needs to be cleaned without using water.
- When in **doubt**, please don't hesitate to contact us, or take a look on our website, [www.frankly.amsterdam/careinstructions](http://www.frankly.amsterdam/careinstructions), for more information.

## WARRANTY

- Frankly Amsterdam **guarantees** its rugs for 2 years of normal use.
- All our products are made with care. In case a **manufacturing defect** escaped our attention, please inform us within 14 days after delivery and leave the product unused.
- Small differences or **irregularities** in color, weft or size may occur. This is inherent to the use of natural fibers and has to be accepted when within normal commercial tolerances.
- Frankly Amsterdam will not accept any complaint if shading is concerned.

