Returning form Clou Store_

Not satisfied about your purchase?

Send it back with this returning form.

If you return a product you always have to include this fully completed returning form and a copy of the invoice.

For the online purchase of products you have the possibility to terminate the contract **within 14 days**, without specifying the reason. This term starts the day after receiving the product. During this term the product and complete packaging should be handled with care. If you make use of the right of withdrawal you can return the product, **including all delivered aditions and packaging in the original state** to us.

Returning costs
If you make use of the right of withdrawal, only the costs of shipment back to Clou are at your own expense.

Purchase price
We will refund your purchase amount as soon as possible, though utterly within 30 days.

Returning adress
You can return your products by parcel service (UPS, TNT,...). For this, make use of the returning strip below.

CUSTOMER DATA

Name: .....

Street name: .....

Number: ..... Zip code: .....

Place: ..... Country: .....

Tel. nr.: ..... E-mail: .....

IBAN-number: .....

BIC-code: .....

DATA RETURNED GOODS

Invoice number: .....

Article number	Amount	Price/piece
.....	.....	.....
.....	.....	.....
.....	.....	.....
.....	.....	.....
.....	.....	.....
.....	.....	.....

Returning reason (please tick)

- ☐ Wrong amount
- ☐ Incomplete article
- ☐ Transportation damage
- ☐ Technical defect
- ☐ Not ordered article
- ☐ Wrong item ordered
- ☐ Wrong image in webshop
- ☐ Wrong text in webshop

TO BE COMPLETED BY EMPLOYEE

Date of receipt .....
Item received in good order .....
Credit amount .....
Date of refund .....

retour Clou Store_
Clou Store b.v.
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Netherlands