

Attention! Data can be entered directly on this page.  
First, save the file onto your computer. Then, click on  
the light blue boxes with your mouse. Fill in the  
required information and tick the appropriate boxes.  
Once you have completed the form, you can then print  
it out.



Date :

Order number :

Your name :

Your location :

I return (product number is enough)

: Price:

: Price:

: Price:

: Price:

: Price:

: Price:

: Price:

**Total: €**

#### **Return preference:**

- ☐ I paid via iDEAL and would like my money back. You do not need to enter your bank information.
- ☐ I have paid by bank and would like to keep the amount of credit for my next order. For this, I would like to receive a voucher code.
- ☐ I have just placed a new order would like the amount to be deducted from it.
- ☐ I have paid by bank and would like the amount to be refunded :

IBAN:

Name of Receiver:

#### **Send this form along with the items to:**

*Ilona's Webgems  
Oude Garderenseweg 26C  
3881 PR Putten  
The Netherlands*

**Thank you! We'll process your return as soon as possible.**

Yours sincerely,  
Team Ilona's  
[www.ilonaswebgems.nl](http://www.ilonaswebgems.nl)  
Tel: +31 (0)341-266530

*N.B: Save the form first before you fill it in, you may lose the data otherwise.  
Be sure to pack the items very carefully when preparing them for postage. We only accept items in  
their original condition.*