

DEFAULT FORM FOR RETURNS

Dear customer, please fill out this form only if you want to cancel the agreement during the cool down period!

To: **Astron NV**, Brouwersvliet 33, 2000 Antwerp – Belgium, astron@astron.be

I/We ^(*) inform you hereby that I/we ^(*) cancel our agreement concerning following goods:

Ordered on ^(*)/Received on ^(*):

Name(s) client:

Address client:

Signature client (only when filled out on paper):

Date:

^(*) please strike what's not applicable.

AGREEMENT CONCERNING RETURNS DURING COOL DOWN PERIOD

You have the right to cancel the agreement during a cool down period of 14 days, even without giving any reason.

The Cool Down period ends 14 days after the day on which you (or a third party indicated by you, not being the carrier) have physically received the goods.

To claim your return, you have to notify us, **Astron NV**, Brouwersvliet 33, 2000 Antwerp - Belgium, by means of a clear statement (e.g. written by mail, fax or e-mail) of your decision to cancel the agreement. You can use the above mentioned default form, but are not obliged to do so. You can fill out the default form or any other clearly formulated statement also electronically and mail it to us via astron@astron.be. If you use this means, we will send you a confirmation as soon as

To abide by the Cool Down Period it is sufficient to send us your statement about the cancellation of the agreement before the end of the Cool Down period.

Effects of the cancellation

If you cancel the agreement, you will get back all payments done by you till that moment, including the delivery costs (except extra costs if you have chosen another delivery method than the cheapest method which was proposed), as soon as possible and not later than 14 days after you have informed us about your decision to cancel the agreement. We will pay you back by the same means as the original transaction, unless agreed otherwise. In no circumstances will we charge you a cost for this. We are allowed to wait to pay you back until we have received the goods, or until you have proved that you sent the goods back, whichever comes first.

The direct costs involved in returning the goods are yours.

You are liable for any decrease in value of the goods which results out of using the goods beyond what is necessary to assess the type, specifications and functioning of the goods.