Return procedure

In the event of a purchase, a consumer has the possibility to dissolve the agreement for 14 days without giving any reason. This period commences on the day following receipt of all products by the consumer or a by the consumer announced representative. During the reflection period, the consumer shall handle the product and the packaging with care. He will only unpack or use the product to the extent necessary in order to assess whether he wishes to keep the product. If he exercises his right of withdrawal, he will have the product and if reasonably possible- in the original condition and packaging returned to the entrepreneur, in accordance with the reasonable and clear instructions provided by the entrepreneur.

If the consumer wants to use his right of withdrawal he is obliged to make this known to the entrepreneur within 14 days of receipt of all the products. The consumer can do this by means of the standard form. After the consumer expressed wanting to make use of his right of withdrawal, the consumer shall return the product within 14 days to the entrepreneur. The consumer must prove that the products are returned in a timely manner, for example by means of a proof of mail delivery.

If the consumer at the end of the statutory period has not expressed to want to make use of his right of withdrawal or the product has not been returned to the entrepreneur, the sale is a fact.

One2zModelshop
Pastoor Debeijestraat 1a
5963AE Horst

Phone
+31-(0)6-54364694
Daily from 13:00 till 17:00
+31-(0)77-3980130
On working days from 19:00 tot 21:00 uur

E-mail
miel@one2zmodelshop.com

Dutch Chamber of Commerce
63876086

VAT nummer (Dutch)
NL160855007B01

IBAN Bank Account Number
NL58 SNSB 0925 9187 25

If you want to return a product, please fill out the form on the next page and email it to miel@one2zmodelshop.com

Return Form

If you want to return a product, please fill out this form email it to miel@one2zmodelshop.com

Personal Information	
Customer Number	
Name	
IBAN Bank Account	
Address data	
Country	
Phone	
E-mail	

Product Information	
Order number	
Order Date	
Reception Date	
Product number	
Description	
Reason for return (not obligatory)	

Signature	
Date	
Place	
Signature	