



Returns

- ① Please ensure to return the goods in their original condition and packaging within 14 days after receiving your order.
- ② Please fill in the rear side of the return form completely.
- ③ Enclose this form in your parcel and send it to:
Ferrini B.V.
Attn. Q1905.com
Nijverheidstraat 11
3291 CH Strijen
The Netherlands
- ④ The costs of return are for one's own account.

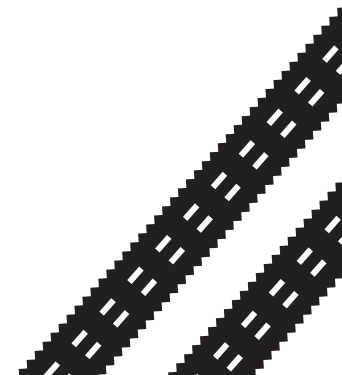
Contact

For questions please send an email to customerservice@q1905.com or call +31 (0)78-6748414 (Monday till Friday from 9.00 AM till 5.30 PM).

Please have your order number at hand.

Delivery conditions

For any other information regarding our returns policy, please see our customer service pages on our website www.Q1905.com





RETURN FORM

Name:

Order number:

Order date:

Please fill in the product information and select one of the return reason codes below.

QTY	PRODUCT CODE	DESCRIPTION	COLOUR	SIZE	PRICE	REASON CODE
						1. Too big
						2. Too small
						3. Delivered too late
						4. Does not fulfill requirements and/or expectations
						5. Item faulty
						6. Two sizes ordered
						7. Colour different than in webshop
						8. Production fault
						9. Different:

To exchange the returned item for a different size, colour, or article please fill in the article information below.

QTY	PRODUCT CODE	DESCRIPTION	COLOUR	SIZE	PRICE

If you prefer a refund please fill out your information below:

Name:

Address:

Postal code and City:

IBAN number:

As soon as we have received your return shipment, the purchase amount will be transferred back to you within 14 days.