

James personal maintenance advice

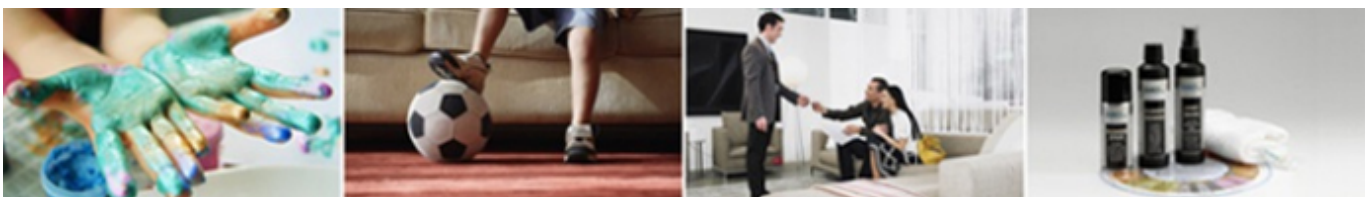
This personal maintenance advice is offered to you by James, the specialist par excellence in the field of stain removal and maintenance of carpet, rugs and upholstery. The advices below are specifically tested on your quality product. By reading five minutes you can ensure that your purchase keeps looking nicely during its entire lifespan!

We wish you much pleasure with your new carpet and trust to serve you with this maintenance advice.

Yours sincerely,

James

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ZIP code + City:	7700 Moeskroen
E-mail:	hans@james.eu
Manufacturer:	Louis de Poortere
Quality:	Vintage Multi - colours: red, black & white, zeegras, blokdrop, petrol
Product type:	Carpet & Rug



Daily maintenance

Vacuum cleaning

It is important for the lifespan of your carpet to vacuum your carpet from the day of purchase at least once per week. Do this preferably with an electrically driven brushing vacuum cleaner. A brushing vacuum cleaner removes dust and dirt more effectively than a vacuum cleaner fitted with an adjustable floor tool. It ensures also the brushing up of the carpet piles, and as a result the original look is remained much longer.

Check at least monthly whether the dust filter should be cleaned or the vacuum cleaner bag should be replaced.

Stain removal

Stains should be treated preferably immediately, because stains always displease and give a sloppy impression.

- **Fresh stains:** Immediately moisten a cotton cloth with cold water, wring it out and place it on the stain. Leave it in place, without peaking, until it is dry. Do not dab or rub, as this may cause permanent damage to the carpet. And never use soap!
- **Persistent stains:** Treat as per the instructions on the James Staindisc or the James website (<http://www.james.eu/en/stain-solutions.htm>). Via this link you can find approximately 1400 different stain solutions!
James Stainwonder, James Stainspray and James Water have been tested on this carpet quality and can be used without any problems. James products do not influence the colour of the carpet and do not cause re-soiling. Be aware of your underfloor where your carpet is laid or put on, because the products have not been tested on this material.
- If you have any doubts about the treatment, do not take any action at all and let the stain dry. Consult the James website (www.james.eu), mail to james@james.eu or call the James stain line for more advice, phone +31 77 327 80 08.

Interim maintenance by yourself

Cleaning manually with James Water

You yourself can manually clean your carpet locally with James Water and a terry towel. If, from the day of purchase, you treat your carpet regularly with James Water, your carpet will stay looking nice longer. James Water is a surface cleaner, which cleans the yarn tops. You will enjoy the fresh look of your carpet longer, because greyness is hereby opposed.

You yourself can decide whether it is necessary to (locally) clean your carpet. Spray James Water on the carpet and then rub it dry with a dry white terry towel, using wide sweeping strokes. If you see the soiling coming off the carpet, then you may continue the cleaning.

Interim maintenance by a professional cleaner

The carpet is eligible for interim cleaning when the creation of walkways by local soiling becomes so disturbing, that vacuum-cleaning does not give a satisfactory result anymore. If you cannot or if you do not wish to clean yourself your carpet manually with James Water, the carpet can also be cleaned by means of a machine. The cleaning methods below can only be performed by a professional cleaning company. For a cleaning appointment mail to james@james.eu or call the James stain line for more advice, phone +31 (0)77 327 8008.

Pad cleaning

Pad cleaning (Bonnet system) can be performed on your carpet quality with a rotary pad machine and James CleanStar detergent.

Below the correct procedure for the professional cleaner is set out in detail:

- First thoroughly vacuum-clean the carpet with an electrically driven brushing vacuum cleaner, if allowed.
- Spray approximately 100 ml/ m² of James CleanStar on the carpet. Due to prematurely evaporation do not spray more than 10 m² a time.
- Next, clean the carpet by means of a rotary pad machine fitted with a James Queen Bonnet Pad, a James Microfibre Pad or a James Cotton Pad. To avoid burning of the yarns, the machine should not make more than 180 r.p.m.
- To avoid brown stains in the carpet furniture may exclusively be placed back on a dry carpet.

Powder cleaning

Powder cleaning is **not** appropriate for this carpet quality. A rotating brushing machine would irreparably damage the fibres.

Periodic maintenance by a professional cleaner

This carpet **cannot** be washed mechanically. This method would irreparably damage the fibre tops.

Spray extraction

This carpet may **not** be cleaned with water and a spray extraction machine. Cleaning with water will cause serious and irreparable shrinkage. Use exclusively above mentioned methods to clean the carpet.

When you are having your carpet cleaned professionally, turn OFF your floor heating!

If you turn it on to have the carpet dry faster, the places where the heating pipes are positioned, will be permanently visible afterwards.

Additional remarks for your personal home situation

You have coloured carpet

Your carpet's susceptibility to dirt is also determined by the color of your carpet. Your carpet color is somewhat susceptible to stains and dirt.

Your carpet is located in the next room(s):

In case the floor in your house is partly carpet, partly hard floor, please pay attention to the following. When you have cleaned the hard floor using soap, rinse it carefully using clean water. Dried up soap residue off a hard floor are transported to the carpet by one's soles. These sticky soap residues cause the carpet to become soiled quicker.

Hallway

It is important to keep street soil, which can be carried inside by one's soles, outside as much as possible. If you place a clean off entrance mat at the front and backdoor, both inside and outside, you keep most dirt out of your home.

Good quality indoor clean off mats are preferably made of synthetic fiber. For outdoor clean off mats polyamide is recommended. This material is very moisture absorbent and takes up a lot of dirt as well.

TIP: Flush this clean off entrance mat every half year with pure water using a hose or showerhead. Leave the mat to dry for at least one day before replacing it. The mat will keep its function, if rinsed regularly.

Stairs / Landing

Stains from shoes and shoe cream can be removed with James Stainspray. A walk path can be cleaned with James Water and a dry cotton cloth.

Kitchen

Carpet in the kitchen requires quite a lot of maintenance, since stains might occur more frequently. Fat spatter whilst cooking or spatter of dishwashing liquid and other cleaning products might end up on your carpet. These dried up spatters are sticky and attract a lot of dirt. After a while these appear as black dots in your carpet.

TIP: Always first try to remove the spatters using clean, cold water. Use cold water to moisten a cotton cloth, and then wipe the stain using wide sweeping strokes. Fat spatters can solely be removed using James Stainspray. Spray James Stainspray on a dry cotton cloth, and then wipe the stain using wide sweeping strokes.

Dining room

The place where you sit regularly will become dirty quicker. You can, if necessary, clean these areas monthly by hand using James Water.

TIP: In the dining room, a stain is caused quickly by drinks and food, especially during carriage. Stains can often be prevented by always using a tray with a raised edge.

Whilst cleaning the diner table, cleaning products often end up on the carpet. These are transparent but cause black dots in the long run. Always spray cleaning products directly on the cloth, and then use it to clean the diner table.

Living room

The living room is often used intensely. A dirt trail from the door to the seating area may appear quickly. The place where you sit regularly will become dirty quicker. You can, if necessary, clean these areas more often by hand using James Water and a dry cotton cloth.

TIP: The carriage of drinks, like coffee, tea and lemonade, is one of the biggest causes of stains on carpet. Stains can often be prevented by always using a tray with a raised edge.

Always peel and eat fruit at the table. Fruit spatters are transparent when they end up on your carpet, but once dried up they become sticky and attract dust. This results in black dots.

Whilst cleaning one's furniture or windows, cleaning products often end up on your carpet or upholstery. These are also transparent and cause black dots. Always spray cleaning products directly into the cloth

and then use it to clean the piece of furniture or window.

Be careful using colored flower water. Stains of this kind are very difficult, or sometimes not at all, to remove.

Bedroom

The area alongside your bed, there where you get up every morning on your bare feet, will become dirty quicker than the rest of your carpet. You can, if necessary, clean this area every quarter (four times per year) by hand using James Water. Spray James Water on the carpet and wipe dry with a dry cotton cloth using wide sweeping strokes.

TIP: In case you place a sliding closet with metal hinges in your bedroom, make sure to remove any excess graphite powder. Clean the hinges regularly. The metal grind and graphite powder cause stains on your carpet that are very difficult to remove.

Pay attention when buying slippers. Spanish slippers, slippers with soft rubber soles or colored soles, are not colorfast and will cause stains which cannot be removed.

Hobby room

A variety of stains can occur in a hobby room. Always first treat unknown stains using James Stainspray, then if necessary with James Stainwonder.

Scullery / Store room

Laundry is often done in the scullery or store room. Suds spatters are mostly transparent and thus not visible on carpet. However, the dried up spatters are sticky and attract a lot of dirt. After a while these appear as black dots in your carpet.

This laundry area will therefore become dirty quicker than the rest of your carpet. If necessary, you can clean this area by hand using James Water.

Children at home

If you have small children visit your home regularly, be aware that your carpet will become dirty quicker. After all, children run throughout the entire house and touch everything. You will have stains of fruit juice or saliva more quickly. After a while these appear as black dots in your carpet. Usually, these stains can be removed using clean cold water. In case they cannot, leave the stain to dry for a day and then treat it using James Stainspray, and then, if necessary, with James Stainwonder.

HINT: Certain paints and felt-tip pens may cause stains that can never be removed. Be sure to have your child play with textile friendly products. Stains caused by crepe paper can never be removed from your carpet, rug or upholstery.

Cats or dogs at home

Your pet leaves skin fat on your carpet or upholstery. This results in dark colored areas on a light colored carpet or piece of furniture. Conversely, on a dark colored carpet or piece of furniture it results in light colored areas.

Your pet's favorite spot will therefore become dirtier than the rest of the carpet or piece of furniture, and thus requires more maintenance. These skin residues can easily be removed using James Water. Spray James Water on the carpet or piece of furniture, and wipe the spot dry with a dry cotton cloth using wide sweeping strokes.

No doorsteps at home

Underneath every door is a small area where there is flow of air. When a door is closed, carpet fibers filter dust out of the air and hold on to it. This results in black stripes underneath the door. Such stains can unfortunately not be removed completely.

Leave your door open as much as possible so that air can flow through.

You can consider placing a dark colored piece of carpet or a metal (stainless steel) strip underneath the door.