

# RETURN FORM



IF YOU WANT TO RETURN AN ITEM, PLEASE COMPLETE THIS FORM AND RETURN IT WITH THE PRODUCT IN THE ORIGINAL PACKAGING.

When purchasing products online you have the option to cancel the agreement within seven workingdays without giving any reason. This period starts on the day of receipt of the product. During this period, you must carefully deal with the product and packaging. If you want to return the product, place it with all accessories -if possible- in the original condition and packaging and return it to us.

## RETURN COSTS

If you make use of your right of withdrawal, only the costs of the return shipment are for your account. We take these costs for our account if we have send you the wrong products.

## THE PURCHASE PRICE

We will refund the purchase price as soon as possible, but within 14 days.

## RETURN ADDRESS

You can return the product by post. Use the returns slip below. Please remember to include enough postage.

## GENERAL TERMS

These can be found at:  
[www.obacana.nl/en/service/general-terms-conditions/](http://www.obacana.nl/en/service/general-terms-conditions/)

## CLIENT

NAME

STREET

NUMBER

POSTAL CODE

PLACE

TELEPHONE

E-MAIL

Bank account number (for refund)

## PRODUCT DETAILS RETURNS

Invoice number

Article code

Product name

Amount

Price

Return reason:

- ☐ The flipflops don't fit
- ☐ The flipflops don't meet my expectations
- ☐ The wrong product was delivered
- ☐ The product is damaged
- ☐ Other:

## TO BE FILLED IN BY OUR STAFF

Date return received

Products received without damage

Credit amount

Date payment



**O'BACANA BV**

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