

Information on Warranty and Returns

Returns

You have a right of withdrawal of at least 14 working days, starting from the day you received the products, which gives you the opportunity to return the received goods without any obligations other than against payment of the direct costs of return shipment. If you exercise the right of withdrawal, you have to return the product with all accessories and in the original packaging to Yoga Webstore.

If you would like to make use of the right of withdrawal, you must confirm this with Yoga Webstore according to this withdrawal form and send it to info@yogawebstore.nl

Products should be returned to the following address:

Yoga Webstore
Roermondseweg 102
5935 AC Steyl
The Netherlands

Exceptions for returning

Exceptions to the right of withdrawal shall cover the following products:

1. Sealed products. When the seal is broken, these products are not returnable.
2. Those who are established by Yoga Webstore in accordance with specifications of the buyer.
3. That are clearly personal of nature.
4. Which by their nature cannot be returned.
5. That rapidly decay or become obsolete.
6. Of which the price is subject to fluctuations on the financial market on which Yoga Webstore has no influence.
7. For individual newspapers and magazines.
8. For audio or video recording or computer software of which the buyer has broken the seal.
9. For hygienic products of which the buyer has broken the seal.

Warranty and liability

1. The products delivered by Yoga Webstore initially fall under warranty as this is established by the manufacturer of the product.
2. There will be no warranty in the following cases.
 - If wear has occurred that can be considered normal.
 - If changes have been made to the product or repairs have taken place which not have been carried out by the manufacturer or supplier.
 - If the original invoice cannot be submitted, has been changed or has been made unreadable.
 - If the product is not used in accordance with the description.
 - If the product is damaged by abusive use, negligence or negligent maintenance.
3. Should any research costs have to be made for a product or component of the product that is out of warranty then the costs are borne by the buyer.
4. Should there be a cost to the re-establishment of the defect the buyer will be notified. If the buyer does not approve with the repair costs in writing than the buyer gets the product in return against the research costs. When the buyer has not paid these costs after 6 months then the product is back in ownership of Yoga Webstore.



Withdrawal Form

Fill out and return this form only if you want to use your right of withdrawal.

To: Yoga Webstore
Roermondseweg 102
5935 AC Steyl
The Netherlands
info@yogawebstore.nl
+31 (0)6 31930808

I hereby announce that I recall our agreement on the sale of the following goods/supply:

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Reason of Return:

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Ordered on (DD-MM-YYYY):

Order number:

Received on (DD-MM-YYYY):

Name buyer:

Address buyer:

.....

.....

IBAN account number:

Signature buyer:

Date (DD-MM-YYYY):