

## **Terms of Sale**

These sales cover all acts of Bonsai Plaza (we) and sales to its customers (you) through our website [www.bonsaiplaza.com](http://www.bonsaiplaza.com) as well as written and / or verbal orders given to our sales team. We reserve the right to change these terms of sale at any time point, except that it is included on our website.

### **Price**

Prices are listed in Euros, British Pounds and U.S. Dollars and do not include shipping and handling. As a result of exchange rate fluctuations may change the prices every day. All shipments outside the EEC will be invoiced exclusive of taxes. Duties or other (local) taxes are borne by the recipient and never Bonsai Plaza. Bonsai Plaza reserves the right to change prices at any time. The prices at the time of the order are binding provision, however, only if the products available at that time.

### **Orders**

To place an order you must be. Least 18 years of law We reserve the right to refuse, if we deem it conflicts with our conditions of sale and warranty terms. Before your order

### **Confirmation**

By clicking on the 'Confirm' button at the end of the checkout process, button gives you without reservation or exception to agree to the terms and conditions of sale. The details of your order are proof of a transaction between Bonsai Plaza and its client.

### **Availability**

Products and prices on [www.bonsaiplaza.com](http://www.bonsaiplaza.com) at the time of ordering and the extent of stock, are for informational purposes and are not binding. In the event a product is out of stock after placing your order, we will notify you of this by e-mail or otherwise. You can check your order at that time revoke or so to make known to our administration. If an order is only partially out of stock, we'll execute him, but only get products delivered or paid deposit to your account. Excess

### **Delivery**

Products are delivered to the specified delivery address. Delivery times are not binding. Orders are only executed when the payment is received by us. Delivery times are calculated from the day your payment is received.

### **Shipping**

It is advisable to collect. Multiple products in one order The costs are calculated according to your order, location and requirements indicated on insurance. We can not combine individual orders into one shipment.

### **Payment**

There are several payment methods, Visa card, Mastercard, PayPal, Direct Debit, Bank Transfer, Cheque or, depending on your region. Payment of orders is executed by a PSP, a certified provider. Payment options are listed on this website. On your bank statement, your payments will be transferred to Bonsai Plaza. All transactions on this site are processed in the secure surroundings of Buckaroo PSP which meets the SSL standard.

### **Bank transfer**

(International) Bank transfers should be made at no cost to the beneficiary (Bonsai Plaza). Please note this with your transfer. If bank charges are calculated, we can not deliver your order until full payment has been made. Subscriptions costs are deducted from the number of expenses received.

### **Memories**

If a bill is not paid on time, we will send you a reminder for this. If the memory crosses your payment, you can consider to not be sent.

### **Property**

All goods remain the property of Bonsai Plaza until full payment has been made. This condition does not affect the rule that the risk of loss or damage from the time of transmission by Bonsai Plaza on behalf of the client.

### **Reversal**

Products supplied by Bonsai Plaza are new and guaranteed. If you do not like a product, you can return the product within 14 days of receipt and prior written approval, at your own expense to us. Products must be returned undamaged in their original packaging:

Bonsai Plaza  
Spoorsingel 29  
2613 BE Delft  
Netherlands

CoC number Bonsai Plaza: 32097072  
VAT number: NL1722.40.311.B01