

# RELAXO HORSE

Relaxing System



# Welcome



Thank you for choosing RelaxoHorse®

This manual contains a detailed description and operation of the RelaxoHorse® version for horses.

Before using RelaxoHorse®, please read the instructions carefully and be sure to store them somewhere safe.

For more information about our products, please visit our website at [www.relaxopet.com](http://www.relaxopet.com)

## Content:

- 1 RelaxoHorse® Sound Unit
- 1 RelaxoHorse® Power Kit
- 1 USB AC power supply adapter (European plug)
- 1 AC power supply converter (US plug)
- 2 connection cable set
- 1 Nylon fixure
- 1 outdoor case (travel set)
- 1 CD with manual



# RelaxoHorse®

## The all-in-one solution for deep relaxation

RelaxoHorse® is world first in the range of deep relaxation for horses and were developed in collaboration with veterinarians and behavior therapist.

It is aligned especially for the sensible and high-frequency sense of hearing of horses.

RelaxoHorse® works full-automatically, effective and independent of the age of the horse. It can be used in- and outdoor and is an ideal travelling companion. We guarantee it has no harmful side effect.

RelaxoHorse® consist of an audible wave of sound and 6 (six) further subliminal sound which lead the horse to a deep relaxation. These 6 (six) subliminal sound are for the human sense of hearing not concious perceptible.

Moreover, with RelaxoHorse®, you can suppress the audible sound waves by means of selector switch so that RelaxoHorse® exclusively uses the non-detectable recordings.

RelaxoHorse® operates by battery power and is completely independent from the power outlet.

The total running time, together with the power module provided, amounts to more than 36 hours.



# RelaxoHorse®

## The sound module at a glance

Please do not cover the sound module during the usage.

On- / off switch



Selector Switch Sound Wave  
(audible / inaudible)



Volume Control



Play / Pause Mode



Charging Port



Blue LED (RelaxoHorse® activ)



Red LED (charging)

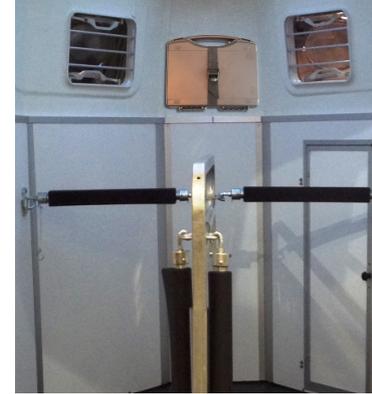


Both LED (RelaxoHorse® / power adapter)



# Installation

## Powerkit / fixure horse transport



### Charging RelaxoHorse®

RelaxoHorse® has an inbuilt rechargeable battery which work for approximately 8 hours (depending on the volume).

If the working power is lower than 15%, the blue working LED will start to flash and the sound module should be recharged.

Keep the power kit charged so it can be used in case the sound module has low power. Please use the attached cable and AC power supply for recharging the device.

Battery power RelaxoHorse® approximately 8 hours  
Battery power of the power kit approximately 20 hours  
(depending on the volume)

### Fixure RelaxoHorse® on the horse box during the transport

Please use the attached fixure to fasten the RelaxoHorse® case on the horse box. Make sure that the sound module is full charged before your journey, respectively use the power kit. Choose a comfortable volume. The Sound module can be used during the journey in the unhearable modus.

Please fasten the RelaxoHorse® case on the exterior part of the horse box and use the attached fixure to fasten it on the horse box. Put the fixure around the RelaxoHorse® case and through the handle to prevent the RelaxoHorse® case will open during the journey.



fixure through the handle



underside

# Application RelaxoHorse®



Many horse owners are familiar with the problem that their horse are overwhelmed in stressful situations which leads to unwanted behaviors (for example: by transports, in stable, before competitions, visiting the vet, fireworks, etc.)

## Bye bye stressors

RelaxoHorse® helps successfully to prevent this stressors, does not matter at home or in strange environment, because RelaxoHorse® works everywhere.

## Adjusted sound version

The RelaxoHorse® sound module works with a specific sound version which is adjusted to the sensible sense of hearing of the horse. It will deeply relax the horse. The user can decide, if the RelaxoHorse® sound module plays additionally the audible relaxing music or not.

Just press the "M" button to switch for audible or inaudible sound. The unhearable subliminal sound is always playing.

**Stressful situations during thunderstorms, strange environment, fireworks etc. are solved now!**

## RelaxoHorse® Stable System

RelaxoHorse can be fixed easily in the horse stable.

A tight fixture in the horse stable is ensured by the attached fixing system.



# Step 1

## Start of the acoustic irradiation

This instruction support you to use RelaxoHorse® effective.

RelaxoHorse® works full automatically so it is important that you behave calm during your usages.

Please do never start the acoustic irradiation in combination with an immediate occurrence (see examples of usage on page 9; exceptions: thunderstorm and fireworks) to prevent an respondent conditioning of your horse and perhaps intensify current problems.

### The position

Put the RelaxoHorse® in an radius of approximately 5 meter near the horse main position and pay attention that RelaxoHorse® is unreachable for the horse.

### The first use

Please use RelaxoHorse® at the minimum of the first 10 days in combination with the audible sound track only and never in your absence.



Within this time do not give him any commandos or correct his behavior. Keep being normal.

Please use the acoustic irradiation daily for 2-3 hours at the beginning.

After several days you will notice your horse will be much relaxed than before and we can go further with the next steps.

**Choose a comfortable volume which invite you to relax.**

## Step 2

### Further acoustic irradiation

Now you can start to shut off the for human audible sound through the selection switch.

Please pay attention to change sometimes the audible and inaudible wave of sound to prevent an unwanted respondent conditioning.

**Always start the acoustic irradiation during the period of rest of your horse.**

You can start the acoustic irradiation during your short absence after approximately 2 weeks.

However, please start with the acoustic irradiation at least 1 hour before you plan to leave.

Increase your period of absence and combine longer and shorter loneliness of your horse.

After 3 weeks you can be absence for longer time during the acoustic irradiation.

**Acoustic irradiation time**  
Problem-oriented until 8 hours per daily usage.



**A permanent acoustic irradiation can also be used during an event as thunderstorm, fireworks and travelling.**

# Application examples

Aggressiveness

Anxiety states

General calming

Change of owner

Destructive behavior

Misbehavior

Fireworks

Thunderstorm

Hyperactivity

Inferior social behavior

Territorial Behavior

Hierarchy disturbance

Travel anxiety / transports

Seperation anxiety / new environment

Obsessive–compulsive disorder

## Important:

Unwanted behavior can be caused by a disease.

RelaxoHorse® does not replace a veterinarian and therapeutical treatment.



# Error / troubleshooting



## General safety information

This device complies with the electromagnetic field (EMF) regulations. According to current scientific findings the device is safe when used in proper form, as described in the user manual. As it is with all other devices, proper handling

is the key to optimum performance. So please read the user manual carefully before using the RelaxoHorse®.

**Do not open the device. If the device is opened, the warranty expires.**

Problem	potential cause	solution
<b>blue LED does not light up</b>	<ul style="list-style-type: none"><li>• battery is empty</li><li>• the device is switched off</li></ul>	Check if the battery is charged and if the device is switched on. Use the powerkit or charge RelaxoHorse® with the AC adaptor.
<b>blue LED light up but no audible sound</b>	<ul style="list-style-type: none"><li>• selection switch in wrong mode</li></ul>	Switch the selection switch to the audible sound
<b>horse does not relax</b>	<ul style="list-style-type: none"><li>• wrong handling of the device</li><li>• veterinary medical sickness</li></ul>	Please read the manual  Please consult your veterinarian

# Disposal instructions:

Please read, before first use

How to dispose your old device. Please do not throw your old device in your normal bin. Take it to be recycled.

This way you are helping to save our environment.

- This device is developed especially for the sense of hearing of the horse.
- Use this device according to the user manual included. Do not use this device if damages are noticeable.
- This device can only be used by the handicapped or persons that have no knowledge about this product, if they are accompanied by a responsible person, who is capable of using the device safely.
- Make sure that children don't play with the device.
- Keep RelaxoHorse® unreachable for the horse.
- Never hold the device directly next to the ear. You may risk damaging the ear through high sound frequency.
- The device may not be put in water.
- The device may only be used for relaxing your horse.
- This device should not be exposed to extreme temperatures or to too high a humidity.

People with hearing damages should pay attention that they do not adjust the RelaxoHorse® too loud.

RelaxoHorse® was developed exclusively for the sense of hearing of the horse and is not applicable for any other pets.

# Warranty conditions for the RelaxoHorse<sup>®</sup>

- The warranty period begins on the purchase date and is valid for 12 months. Begin of warranty period is proven if the buyer submits the purchase receipt..
  - During the warranty period, we will correct any defects to you free of charge, if it can be proven that these are attributed to manufacturing or material defects.
  - Damages due to incorrect handling, non-compliance with instructions for use and normal wear are not covered by this warranty.  
Also, the warranty does not cover wear parts or easily broken parts.
- The buyer is responsible for any damages during transport as well as shipping and packaging costs.
- We decide whether to make repairs, exchange or replace parts. Exchanged or replaced parts are our property. The original warranty period is not prolonged if certain parts are repaired or replaced.
  - The warranty is nullified if any person intervenes in the apparatus that is not authorised, if the device is used for commercial purposes.
- Always keep the original packaging, so that if the apparatus requires servicing, it can be transported without damaging it.
  - If a repair is covered by this warranty, always contact your dealer or an authorised service centre.
  - Further claims are excluded. If parts of these provisions are invalid, they apply in the sense of the wording. The validity of the other provisions is not effected.

RELAXOPET  
Pet Relaxing System



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[www.relaxopet.com](http://www.relaxopet.com)

RoHS

