

Return form

Please fill in completely
 Attention: If return is caused by a fault of shakaloha then shakaloha will refund shipping costs. Please note the important information at the end of this document.

1. Return of goods ¹ I return the following article:

art.code:	Name of article and colour:	Size:	Price	Reason Code No

Reason for return, please fill in the code.

Please indicate number and reason of return. Please mark fault location on the picture of the possible error.

Does not fit.

Too big – too wide

- 81 Shouldermargin
- 82 Waist
- 83 Hip
- 84 Arm
- 85 whole item

Too small

- 91 Shouldermargin
- 92 Waist
- 93 Hip
- 94 Arm
- 95 whole item

Catalogus

- 51 Article in contrast to picture
- 52 Colour in contrast to picture

Quality

- 61 Article damaged
- 62 Material/production defects
- 63 Other*

Too long

- 86 Arm
- 87 whole item

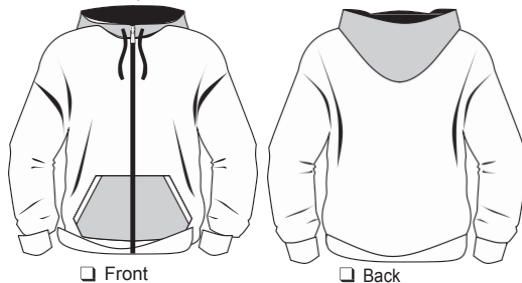
Too short

- 96 Arm
- 97 whole item

Do not like

- 31 Material
- 32 Design
- 33 Price-quality ratio
- 34 Other*

Please mark possible faults on the picture



Order/Shipping

- 41 Incorrectly ordered
- 42 Incorrectly delivered
- 43 Delivered too late
- 44 Other*

* Further details for return

NAME: _____

ORDERNUMBER: _____

A. Exchange I would like to change the following jacket:

* Further details with regard to conversion

Telephone No. _____

Date: _____ Signature: _____

E-mail: _____

B. Money refund

Give your bankdetails:

IBAN Account:

Bank:

Address account holder.....

PhoneNo. _____

Date: _____ Signature: _____

E-mail: _____

1. Please return the item together with this form to:

Shakaloha Returns
Herenweg 15
3602AM Maarssen, The Netherlands

In case return shipment is not sufficiently stamped it cannot be accepted.

Return package with tracking-code due to liability reasons.

If return is due to a fault of shakaloha bv, please send us information by mail as detailed as possible incl. tracking code, your name, address as well as your bank details – we will refund shipping costs. Please send mail to: info@shakaloha.de