

**Terms & Conditions** 

### I. OFFERS

All offers made by Shops4youonline Ltd., Voerstlaantje 2, 3862 AA NIJKERK, VAT number NL 8206.94.277B.01. All our prices include VAT. If the intermediate VAT rate is changed by the government we will VAT rates will adjust. In our websites, mailings and other offers the articles and services are so clearly and truthfully as possible pictured and described. Despite all our efforts, errors may have crept in us. Offer Consequences of printing or clerical errors, anomalies in images or interim change in design, we can not be held liable. We are entitled after the expiration of the term of an offer to change our conditions. Our offers on our websites are focused on the National and International market.

## II. ORDER

You can book with us on one of our websites, by email, telephone, letter and fax. Incompletely filled or unclear orders, we reserve the right not to deliver. Orders are processed in order of receipt and supplied while stocks last. We reserve the right to refuse to reduce their amount or to attach to the delivery. Conditions of an order If requested, we will inform you of the reason. Any order for which no specific method of payment is indicated, a payment held up to 30 days.

## **III. DELIVERY & TRANSPORT**

The mode of transport is determined solely by us. Delivery takes place via our specialized transport company within 14 days, but always within 1 month of receipt of your order and payment, unless the item is not (anymore) in stock or in cases of force majeure. The delivery takes place at the address specified by you in your order. Your can also pick up your order at our warehouse and shop. Nijkerk, Voerstlaantje 2. If an item (no longer) in stock, you put them by the consultant informed for telephone orders. In a written order you will be informed of it by mail. An article that is not in stock, will be delivered as soon as it is available, at no additional cost, unless it is a joint order goes. If can not be (more) supplied by circumstances beyond our control, articles or replacement items your order will be canceled and you will be informed. When items can not be (more) supplied by reasons beyond our control, we supply in some cases substitute items of equal or better features for the same or a lower price. To such a replacement item still free return. For all orders under 75 Euro will be a contribution to the shipping and handling fee. This contribution in shipping and handling costs will depend on the nature and weight of the article to be delivered and notified in advance on our website. Heavy and bulky items are delivered to your home by a specialized transport company that informs you in advance when it is delivered. Upon delivery to your address, we reserve the right to check the identity on the basis of a passport or similar identification. If we deliver one order into several partial deliveries to you, are for the subsequent delivery (s) only half of the shipping fee, unless the offer indicates otherwise. Transport is at our risk. If your package is damaged upon delivery or incomplete, please call our customer service; 0031 (0) 332 584 343 or report it to the carrier. After the items have been received by you, the risk of loss and damage to you. We can not be held liable for damages caused by (in time) supply. Shall in no event. Items will be delivered by us in the information provided by the manufacturer or importer packaging, at the door of the delivery address or in accordance with further instructions on our website. Installation or assembly is not in the scope of delivery.

# **IV. THINK TIME & RETURN**

You have a cooling off period of 7 calendar days, commencing on the day after receipt of your order. During the cooling off period you are entitled to assess, for example, by checking whether the item is delivered in accordance with the offer. Ordered items for quality and performance However, if you use the items during the cooling-off period, such that they are damaged, software installs or activates or if the articles show use whether-his algemeenheid- if use during the cooling-off period causes the articles by us again "as new "can be after they were returned by you, we can not accept these items for return offered. Any costs for repair or to bring the items in new condition will be brought back without notice. On the sum to be repaid deducted Special attention skimmers. As you know, scissors very vulnerable. If you want to send a scissor return, you must report this immediately to the customer upon receipt; 0031 (0) 332 584 343, we will assess whether you can still return the shears. Upon returning to us the scissors reviewed by an expert. The judgment of this determines whether you will receive the amount paid back. If you want to send her back extensions, you should consider the following special conditions; hair extensions should not be removed from the container. the packaging is transparent so you can judge. extensions on the color and quality Before returning hair extensions you should first contact by phone with customer service, tel 033-2584343.. Hair extensions should be returned (within 48 hours after delivery) directly to us

Would you like the cooling off period to make use you should use the delivered items undamaged - with all the accompanying accessoriesand in the original packaging and postage prepaid, along with a copy of the invoice, within 30 calendar days of receipt of the items to us return it. However, this does not apply to corporate orders. Corporate clients can dispute the invoice within 48 hours of receipt. Prior to returning you need to contact. Phone or e-mail us Return is at your expense and risk. The shipping cost of delivery to you will not be refunded.

If you would no longer have the original packaging in which we have sent you (including protective parts such as air bags, foam sheets and the like), the items you must notify us in writing. Before you return the items to us, The cost of missing packages or damages due to this, will

be brought without notice. On the sum to be repaid deducted. For certain items no cooling off period applies. Also used or damaged items upon delivery -in no damage has been reported by you - are not reversed. The right to cancel does not explicitly for the following products:

products brought according to your specifications;

products that by their nature can not be returned;

products which can quickly deteriorate or expire;

audio and video recordings and computer software as well as other simple reproducible products. which you have broken the seal;

articles of hygiene or were due to hygiene reasons packaged and that are no longer in their original, sealed packaging, or the packaging was broken.

Any complaints about deliveries should be. Submitted in writing within 7 calendar days after receipt of the items. The delivered goods remain our property until they are paid in full.

#### V. PAYMENT

All invoices are payable in cash. You can pay with your order or upon delivery. If you wish to pay for your order, you need to make to our bank account

Shops4youonline Amersfoort ING Bankrekening nummer: NL10INGB0004776217 BICCODE = INGBNL2A

the amount due. -including The associated shipping and administratiekosten- over If, however, goods are delivered without advance payment, invoices must be. Paid within 30 days

We would appreciate it if you keep us informed of address changes. If you send a change of address, you will be expected to attend at the last address known to us. When the term of payment to all sums due and not paid automatically and without notice interest of 1% per month, as well as  $\in$  12.50 per reminder. Event of late payment, the entire balance due may be claimed, plus a compensation of 15% of the outstanding balance with a minimum  $\in$  49.50 and this without prejudice to our right to claim the administration and collection costs actually incurred and court costs as well as interest on arrears amounting to 1% per month. Payments are first made to the satisfaction of all interest, administrative costs, collection costs and damages. Only after payment of these amounts extends any payment on the claim in principal. We reserve the right to revise.'s Financial interests. If we give deferral for commercial reasons, this does not apply if you have arrears, or are negligent in our relation with respect to any other obligations. If you defer payment had already been granted this right expires and the amount is payable immediately once your account is in arrears with us. If you have amounts for items paid for, we guarantee a refund within 30 days after you have the defective items returned to us. The accuracy of all amounts specified by us is considered to be certain unless you have been alleged inaccuracies. Us within one month of receipt thereof in writing. When paying by credit card, the end user is automatically a chord with Shops4youonline Ltd.

## VI. GUARANTEES

All electrical and electronic items we offer to enjoy one (1) year warranty, unless the manufacturer or importer prescribes a different warranty. If more detailed guarantees are granted for certain products, these are listed in the description of the relevant article. This warranty covers repair or complete replacement of the defective item in case of manufacturing defects. Repair or replacement shall be at our discretion. To make use of the guarantee has to be returned, stating your complaint. Article, and the original of your bill to us The return during the warranty period at your own cost. You need to contact. Before returning us The cost of the device after sending back to you for cost of Shops4youonline. Your warranty does not cover damages caused by misuse or improper maintenance, improper use, (over) heating by heating equipment or exposing an article to humidity, extreme heat, cold or drought, if the product repair operations are carried out by unauthorized persons, or if the articles are used for purposes other than for which it was supplied, as for professional or commercial purposes, or damages raising from external calamities such as fire, lightning, natural disasters and so on. Excluded are also parts that need to be repaired or pursuant to deem wear. Normally replaced For out of warranty repair requests, you can advance to contact us. We are not liable for any damages you or any third party by use of an article supplied by us, unless the damage is caused by our gross negligence or intent. Nor are direct or indirect costs or damages caused by an out of use of an article, recoverable, unless caused by our gross negligence or intent.

#### VII. PRIVACY

Your data will be stored in a processing and used for internal, automated processing in the context of responsible customer and our operations, such as order processing and for sending their own offers. We provide no data to third parties that your privacy tarnish.

Course you have the right of access to improve your data. Do you wish to receive any other offers from us, please notify us in writing.

# VIII. REVERSAL OBLIGATION

Not applicable

# **IX. MISCELLANEOUS**

If you are entitled to a free gift with no obligation to purchase this anyway remains your property, even if you decide to send your order. Return The delivery of gifts exceed two months after your order, or, if you do not bestelt- after the closing date of the action. If an unexpected gift can not be delivered, you will receive a similar gift of at least equal value.

We are not liable for cases of accident or force majeure. In these cases, the mutual obligations be suspended if these conditions persist for longer than one month.

In case of dispute, the Dutch law applies. Unless otherwise legal provisions, the district judge jurisdiction to hear disputes.