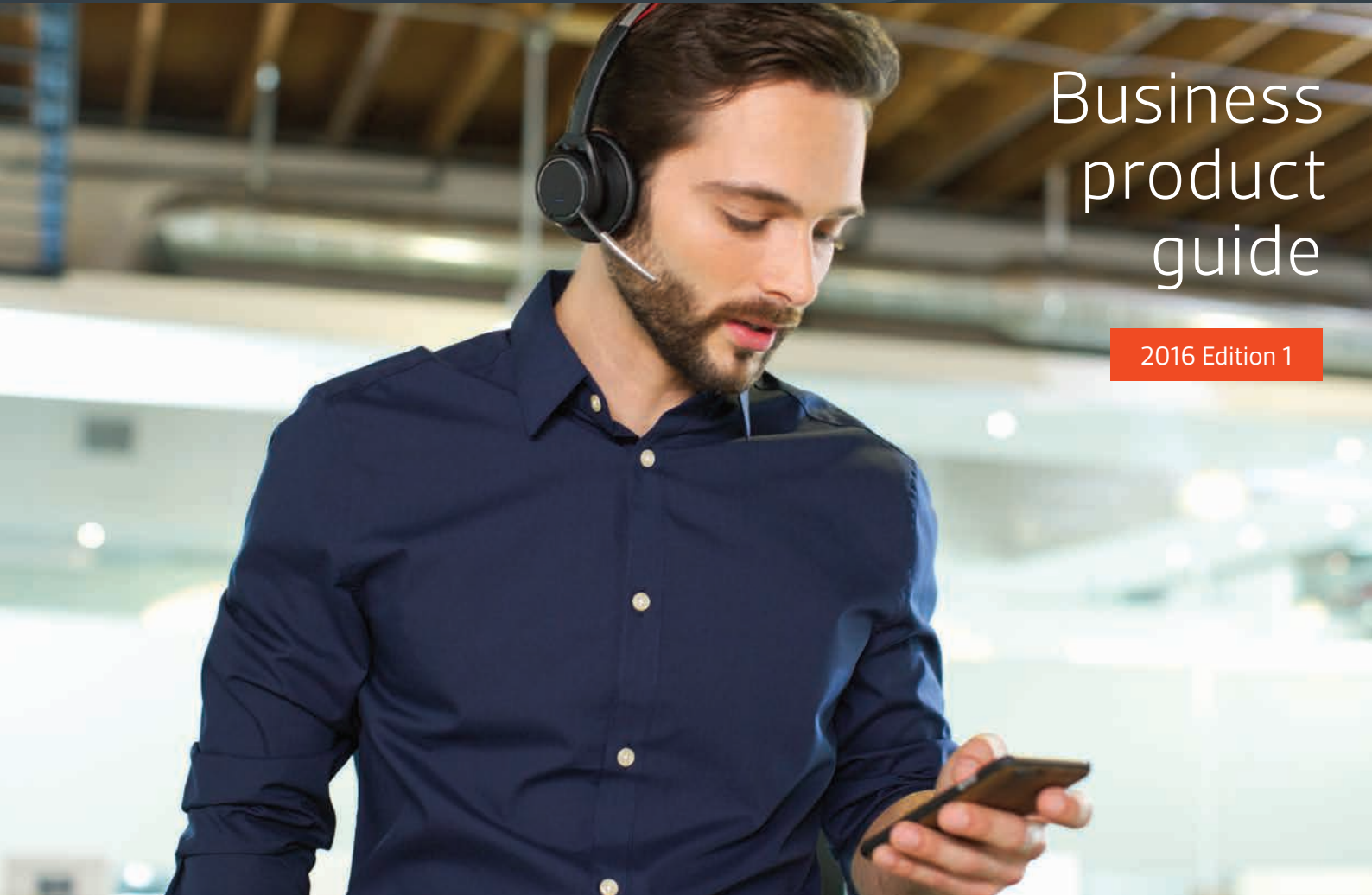
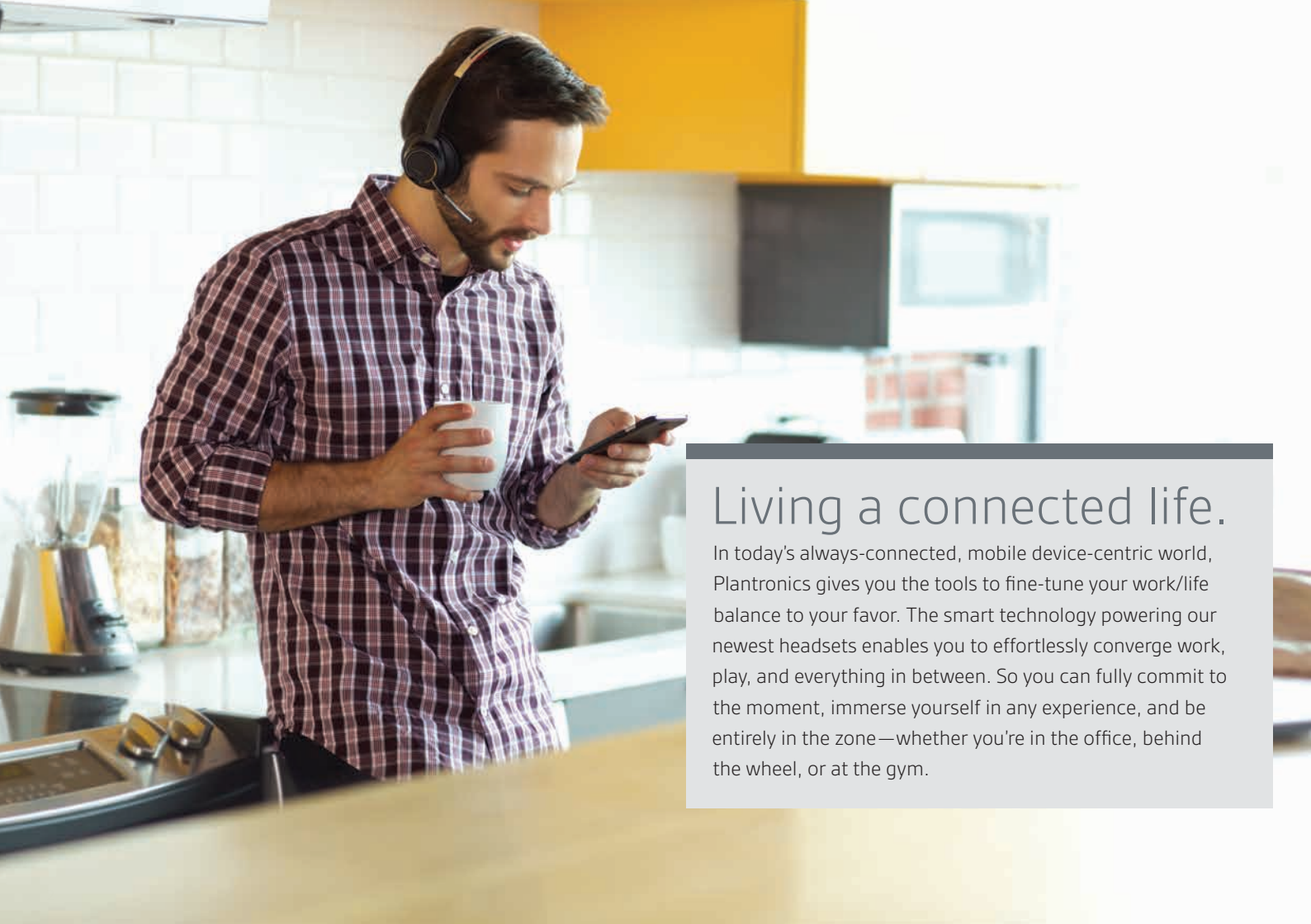


Business product guide

2016 Edition 1





Living a connected life.

In today's always-connected, mobile device-centric world, Plantronics gives you the tools to fine-tune your work/life balance to your favor. The smart technology powering our newest headsets enables you to effortlessly converge work, play, and everything in between. So you can fully commit to the moment, immerse yourself in any experience, and be entirely in the zone—whether you're in the office, behind the wheel, or at the gym.


Contents

We've identified four major types of work styles: office, mobile, virtual, and customer interactions. Choose your working style and see which products work best for you. If you don't fit neatly into one category, see our matrix on the following page.


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MOBILE	12
CUSTOMER INTERACTIONS	18

For more information, and to view our full suite of products and solutions, visit: plantronics.com


SUPPORTED DEVICES




PC/Computer/
Softphone



Desk Phone



Smartphone/
Mobile Phone



Tablet

Product Matrix

Find recommended products that match your working style. If you are a hybrid worker, look for products that apply to all your working styles.

																				
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Customer interactions	p. 22-23									p. 19	p. 20	p. 20	p. 21	p. 19		p. 22				



Office

Work is rarely the zen-like, quiet place we want it to be. Noise and distractions are everywhere, from outside traffic to nearby conversations. The acoustics of your workspace aren't optimized for individual productivity. The inability to focus may inhibit conversation, cause stress, and ultimately affect your workflow.

Plantronics technology can selectively block distractions and be customized by the user to keep you productive, efficient, and happily in the zone.



SAVI 700 SERIES



- Manage PC, desk phone, and mobile calls up to 120 metres (350 feet) from your desk
- Lightest DECT™ headset* on the market offers unlimited talk time with hot-swappable battery**
- One-touch call answer/end/flash, volume +/-, and mute
- Conference in up to three additional headsets and participants can continue through multiple calls

* Savi 740/745 only
** Unlimited talk time kit, comes standard with Savi 745, and as an accessory with Savi 740. Additional battery is available as an accessory for Savi 740, but is included in Savi 745.



CS500 SERIES



- DECT technology provides better audio; eliminates interference from Wi-Fi networks
- Noise-cancelling microphone reduces background noise interruptions, ensuring great audio quality and easing listener fatigue
- Conference in up to three additional headsets for enhanced collaboration
- Gain mobility—multitask hands-free up to 120 metres (350 feet)





SAVI 400 SERIES



- Manage PC voice communications with up to 100 metres (300 feet) of wireless range
- Lightest DECT™ headset* on the market offers unlimited talk time with hot-swappable battery**
- One-touch call answer/end/flash, volume +/-, and mute from the headset for simple PC call management

* Savi 440/445 only

** Unlimited talk time kit, standard for Savi 445, and as an accessory for Savi 440



Carrying Case

Voyager Focus UC

VOYAGER FOCUS UC



- Active noise cancelling (ANC) helps block sounds in loud environments
- Smart sensors answer a call when the headset is put on, and automatically mutes when the headset is taken off
- High-fidelity stereo sound creates a more immersive experience
- Dynamic Mute Alert feature alerts when you talk while muted
- OpenMic button allows you to hear your surroundings when needed



Voyager Legend CS

VOYAGER LEGEND CS



- Manage desk phone call up to 10 metres (33 feet) from headset base
- Manage mobile calls anywhere via Bluetooth® technology
- Smart sensors answer a call when the headset is put on
- Three mics with enhanced digital signal processing (DSP) for optimal noise cancellation



Blackwire 725



Carrying Case

BLACKWIRE 725



- Active noise cancelling (ANC) helps block sounds in loud environments
- Smart sensors answer a call when the headset is put on
- High-fidelity stereo performance
- Includes durable carrying case for use on-the-go
- Simple USB connectivity to PC





Blackwire 710

Blackwire 720

Carrying Case

BLACKWIRE 710/720



- Simple USB connectivity to PC; Bluetooth® connectivity to mobile phone or tablet
- Smart sensors answer a call when the headset is put on
- Detachable cable to take mobile calls throughout the office
- Includes durable carrying case for use on-the-go



Blackwire 510

Blackwire 520

Carrying Case

BLACKWIRE 500 SERIES



- Smart sensors answer a call when the headset is put on
- Intuitive inline controls to answer/end calls, control volume, and mute
- Dynamic EQ automatically adjusts audio for voice and multimedia
- Includes durable carrying case for use on-the-go



Blackwire 315

Blackwire 325

Carrying Case

BLACKWIRE 315/325



- Dual USB/3.5 mm connectivity for PC, mobile phone, or tablet
- Lightweight metal headband offers durability and a customizable, comfortable fit
- Leatherette ear cushions fold flat for easy portability with included carrying case
- Intuitive inline controls to answer/end PC calls, mute, and volume +/-



Blackwire 310

Blackwire 320

BLACKWIRE 310/320



- Lightweight metal headband offers durability and a customizable, comfortable fit
- Dynamic EQ automatically adjusts audio for voice and multimedia use
- Intuitive inline controls for call answer/end, mute, and volume +/-





EncorePro 540

ENCOREPRO 540

- Includes three comfortable and lightweight wearing styles in one
- Unique C-clip design for easy change of style
- Flexible boom for optimal positioning and noise-cancelling
- High-quality wideband audio with SoundGuard hearing protection

EncorePro headsets can also connect to a desk phone or PC via audio processors or connector cables.
See following products.



DA70



DA80



DA90*

DA SERIES USB AUDIO PROCESSOR

- Detects and reports on call events
- Firmware updates ensure deployment consistency
- Fingertip call controls (for DA80 and DA90 only)
- Superior noise and echo cancellation
- Helps meet OSHA and Noise at Work regulations

*DA90 will be available beginning 2016.



Mobile

With a Plantronics headset, a morning commute can become the most productive time of the day, offices can be anywhere, and private conversations can happen in the most public places. When you need to take a break, Plantronics also has you covered, whether you need to work out, or just chill out.



Voyager Legend UC



Desktop Charging Stand



Charging Case

VOYAGER LEGEND AND VOYAGER LEGEND UC

- Smart sensors answer a call when the headset is put on
- Announces caller name with voice answer/ignore option
- Brilliant, rich streaming audio
- Voice alerts for battery status, connection, and more
- UC version connects to PC via Bluetooth® mini USB adapter and includes desktop charging stand and charging case



Carrying Case

Voyager Focus UC

VOYAGER FOCUS UC

- Active noise cancelling (ANC) helps block sounds in loud environments
- Smart sensors answer a call when the headset is put on, and automatically mutes when the headset is taken off
- High-fidelity stereo sound creates a more immersive experience
- Dynamic Mute Alert feature alerts when you talk while muted
- OpenMic button allows you to hear your surroundings when needed



ADDITIONAL COLOR OPTIONS
FOR VOYAGER EDGE*

○ White



Voyager Edge UC



Charging Case

VOYAGER EDGE AND VOYAGER EDGE UC



- Case provides up to a total of 10 hours of power for headset recharging
- Smart sensors answer a call when the headset is put on
- Brilliant, rich streaming audio
- Announces caller name with voice answer/ignore option
- UC version connects to PC via Bluetooth® mini USB adapter



Calisto 610*



Calisto 620

CALISTO 600 SERIES

- Wireless connectivity to PC, smartphone, and tablet, so you can take your conversation anywhere (Calisto 620)
- Plug-and-play USB connection transforms computer into wideband audio speakerphone (Calisto 610)*
- Improves meeting productivity by reducing echo, cut-outs, and background noise
- Compact and portable for on-the-go use with included carrying case

*PC only



Blackwire 710



Blackwire 720



Carrying Case

BLACKWIRE 710/720

- Simple USB connectivity to PC; Bluetooth® connectivity to mobile phone or tablet
- Smart sensors answer a call when the headset is put on
- Detachable cable to take mobile calls throughout the office
- Includes durable carrying case for use on-the-go



Blackwire 315



Blackwire 325



Carrying Case

BLACKWIRE 315/325

- Dual USB/3.5 mm connectivity for PC, mobile phone, or tablet
- Lightweight metal headband offers durability and a customizable, comfortable fit
- Leatherette ear cushions fold flat for easy portability with included carrying case
- Intuitive inline controls to answer/end PC calls, mute, and volume +/-





BACKBEAT SENSE

- Up to 18 hours wireless use per charge
- Smart sensors automatically play/pause music
- Lightweight, memory-foam comfort
- Includes travel sleeve and 3.5 mm cable for PC and airplane mode



BACKBEAT PRO/PRO+

- Stream music wirelessly from computers (PRO+ only), smartphones, and tablets.
- On-demand active noise cancelling (ANC)
- Up to 24 hours of continuous wireless streaming
- Durable nylon travel sleeve
- High-fidelity Bluetooth® USB adapter (PRO+)



BACKBEAT GO 2

- Immersive, high-fidelity audio
- Stable, comfortable fit with small, medium, and large eartip options
- Fully-charged case enables up to 10 hours power for earbud recharging
- Sweatproof coating by P2i on earbuds



BACKBEAT FIT

- Flexible design for stable, comfortable fit
- Sweat and waterproof** coating by P2i (IP57 rating) for an active lifestyle
- Powers a week of workouts with up to 8 hours of listening time per charge
- Reversible neoprene armband in matching colour to store smartphone and headphones

*Phone not included

**Waterproof in fresh water up to one meter (3.28 feet) for 30 minutes. However, Bluetooth does not transmit under water. See plantronics.com/waterproof



Customer interactions

Customer interactions centres are no longer just places to solve problems; they're proving grounds for your brand. Where every call builds a relationship, and where every conversation upholds a reputation. Thanks to all day comfort and superior noise-cancelling technology our products provide, every associate's voice is the clear, natural, human side of your brand shining through.



SAVI 700 SERIES



- Manage PC, desk phone, and mobile calls up to 120 metres (350 feet) from your desk
- Lightest DECT™ headset* on the market offers unlimited talk time with hot-swappable battery**
- One-touch call answer/end/flash, volume +/-, and mute
- Conference in up to three additional headsets and participants can continue through multiple calls

* Savi 740/745 only

** Unlimited talk time kit, comes standard with Savi 745, and as an accessory with Savi 740. Additional battery is available as an accessory for Savi 740, but is included in Savi 745.



CS500 SERIES



- DECT technology provides better audio; eliminates interference from Wi-Fi networks
- Noise-cancelling microphone reduces background noise interruptions, ensuring great audio quality and easing listener fatigue
- Conference in up to three additional headsets for enhanced collaboration
- Gain mobility—multitask hands-free up to 120 metres (350 feet)





EncorePro 710

EncorePro 720

ENCOREPRO 700 SERIES



- Adjustable fit enhances all day wearing comfort
- Unique, extendable boom ensures precise positioning and enables optimal noise cancellation
- Wideband audio with SoundGuard
- Designed for the rigors of call-intensive environments, minimizing operational disruptions and costly downtime

EncorePro headsets can also connect to a desk phone or PC via audio processors or connector cables. See following pages.



EncorePro 540

ENCOREPRO 540



- Includes three comfortable and lightweight wearing styles in one
- Unique C-clip design for easy change of style
- Flexible boom for optimal positioning and noise-cancelling
- High-quality wideband audio support with SoundGuard hearing protection

EncorePro headsets can also connect to a desk phone or PC via audio processors or connector cables. See following pages.



EncorePro 530

ENCOREPRO 530



- Super lightweight, robust design
- Flexible boom for optimal boom positioning and noise-cancelling
- High-quality wideband audio support with SoundGuard hearing protection

EncorePro headsets can also connect to a desk phone or PC via audio processors or connector cables. See following pages.



EncorePro 510

EncorePro 520

ENCOREPRO 510/520



- Aircraft-grade aluminum joints and unibody boom construction for maximum robustness
- Adjustable fit for all day comfort
- Bendable boom with visual and tactile positioning enables precise microphone positioning
- Custom noise-cancelling microphone
- Wideband audio with SoundGuard

EncorePro headsets can also connect to a desk phone or PC via audio processors or connector cables. See following pages.





HW251N



HW261N



SUPRAPLUS

- Wideband audio for more natural sound and clearer conversations
- Over-the-head, all day comfortable design for intensive use
- Monaural and binaural wearing styles with noise-cancelling or voice tube options

SupraPlus headsets can also connect to a desk phone or PC via audio processors or connector cables.
See following pages.



DA70



DA80



DA90*

DA SERIES USB AUDIO PROCESSOR

- Detects and reports on call events
- Firmware updates ensure deployment consistency
- Fingertip call controls (DA80 and DA90 only)
- Superior noise and echo cancellation
- Helps meet OSHA and Noise at Work regulations

*DA90 will be available beginning 2016.



VistaPlus DM15E



Vista M22

VISTA AUDIO PROCESSORS

- The DM15E is targeted at Customer Interaction centres and provides enhanced acoustic protection and daily noise exposure control
- M22 improves call quality in standard environments, and optimizes wideband VoIP performance



A10

A10 DIRECT CONNECT CABLE

- Connects any Plantronics Quick Disconnect-equipped headset to a headset-ready desk phone
- Extremely clear sound quality and superior reliability





1961
Pacific Plantronics
is incorporated

1969
First words from the
moon spoken through
a Plantronics headset



1983
The new **StarSet
Supra** soon
becomes the
call centre
industry standard



1995
FreeHand, an ultra-
lightweight in-the-ear
headset, is introduced



2003
The **CS60** brings
wireless freedom
to the office



2011
Contextual intelligence
introduced with
Voyager PRO UC

2012
Plantronics launches
a **developer community**
to focus on delivering
intelligent context-aware
data into applications

plantronics
Developer Connection



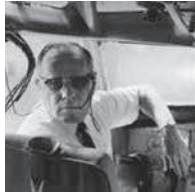
2014
Voyager Edge
Bluetooth headset
and charge case
deliver powerful
performance and
stylish design



2015
Voyager Focus UC
Focus on the conversation, not
background noise, with noise-
cancelling, immersive stereo sound
in a lightweight wireless design

plantronics

1963
FAA selects Plantronics
as its sole headset provider



1972
Plamex
(Plantronics Mexico)
opens in Tijuana

1983
Sally Ride uses a
Plantronics headset
in space



2000
**Digitally
enhanced**
USB headsets
for PC and
Mac computers
are introduced



2010
Savi Office wireless
headset system
unifies PC and desk
phone communications

2011
Plantronics celebrates
50 years of innovation



2013
Contextual
Intelligence
expanded in
Voyager and
Blackwire families



2014
The **EncorePro**
family of customer
interactions headsets
brings innovative design
and intelligence to
the contact centre



2015
Blackwire 725
The Blackwire 725 USB headset
offers active noise-cancelling (ANC)
technology, high-fidelity stereo
performance, and all-day comfort





Make the right choice

TCO is a global certification for headsets designed for maximum performance, usability and minimal environmental impact. It shows that Plantronics' products have passed 3rd party lab and independent testing for low emissions, superior sound quality and high durability.

TCO approved headsets have fulfilled the following criteria:

✓Ergonomics ✓Emissions ✓Ecology

TCO Edge

Premium Certification for maximum comfort

- Enhanced acoustic limiting
- Recognised sustainable design
- Best-in-class acoustic performance



Unsurpassed Service and Support

Whether you need help installing your systems, training your agents, managing your inventory, or replacing your headsets, we are here when you need us. It's all part of our commitment to ensuring world-class global support.

Global Customer Care

Plantronics Global Customer Care offers 24-hour online support via email and an extensive knowledge base of answers to frequent questions.

Visit the Technical Assistance Centre online:

plantronics.com/support

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